

Guest hereby agrees to comply with the following:

Pets Allowed

Dogs are accepted – only 1 dog per unit and they must be house trained. Cats, or other animals are not accepted. All dogs must comply with the following specifications (documentation from an accredited veterinarian must be provided by Guest upon request):

- Must be at least 1 year(s) of age or older.
- Must be up-to-date on rabies vaccinations and all other vaccinations. Heartworm preventive is highly recommended.
- All pets are to be treated with a topical or oral flea and tick repellent three (3) days prior to arrival. Fleas and ticks can cause harmful/fatal illness to humans and pets.

Pet Fee

Reservations with a dog require a Private Villa and a non-refundable \$350 pet fee. Additional charges may apply if damage is found to the unit, including but not limited to stained carpets, stained/torn furniture or curtains, chewed/scratched furniture, chewed/scratched door frames, etc. The initial pet fee covers the first 28 days of the stay. An additional \$350 pet fee will apply at the beginning of each 28-day segment for reservations/extensions longer than 28 days.

Arriving With Your Pet

- H3 only accommodates transportation for service dogs. If you are traveling with your service dog and request transportation to/from the airport, please mention your dog when you submit your transportation request. We request the dog be crated if possible during transit.
- If you are arriving to H3 via your own transportation, please leave your dog in your running vehicle during check-in. You are welcome to leave your vehicle parked under the porta cochere while you step into the lobby for check-in. If you are uncomfortable leaving your dog unattended during check-in, we are happy to complete this process curbside upon request. Call 843.785.7292 upon arrival.

Sharing a Villa with your Pet

In efforts to keep our accommodations tidy for you and our other guests, we ask you to kindly consider these guidelines for your dog while using our pet-friendly accommodations:

- Shipyard community by-laws require dogs to be leashed when walking them throughout the community. They are not to be secured to the balcony, patio, or porch unattended.
- Please pick up and dispose of pet waste.
- Guest should prevent your dog from producing excessive noise that may disturb your neighbors. If your dog is vocal with outdoor distractions, we encourage you to keep the blinds and curtains closed when you are not in the unit to avoid disturbing your neighbors.
- Please do not allow your dog on the furniture. Any evidence of the dog on furniture may incur additional cleaning fees.

Initial: _____

- Your dog should be crated if you are not present for the scheduled villa cleanings. A full clean will be scheduled on Wednesdays and Sundays. If you do not have a crate for your dog, you will need to remove your dog from the villa during the scheduled cleanings.
- Scheduled cleanings may not be canceled. Please ask to speak with our Housing Coordinator for more information on cleaning times.
- We understand that accidents happen. Please report the accident immediately to an H3 Concierge so that we may provide assistance.
- H3 assumes no responsibility for illness or injury that may incur to pets or humans while on the premises.

Out And About With Your Pet

- Hilton Head Island Beaches are dog friendly, on a leash or with positive voice command daily Fall through Spring (Labor Day through Memorial Day) and outside of 10:00am-5:00pm during the Summer (Memorial Day through Labor Day).
- Your dog can benefit from exercise at H3 too! Consider using your “Thermal Walks” as time to connect and check-in with your pet.
- Dogs should be leashed when walking them throughout the community. For safety, please use the walking/biking paths.
- In efforts to be considerate of our guests who may be allergic to or uncomfortable with dogs, they are not permitted on H3 campus or to join for group activities such as the scheduled group beach walks. H3 complies with ADA regulations for service dogs.
- Should you need to bring your ADA service dog on H3 campus:
 - Only service animals are permitted in H3 dining and program areas. Please notify us if you intend to bring your service dog on campus so that we may notify our team accordingly.
 - We encourage service animals to wear their vests.
 - Do not leave your dog unattended.
 - Do not leave your dog in your parked car alone.
 - Please be courteous – some guests may have an allergy or fear of dogs.

Departing with Your Pet

- We are happy to provide you with a copy of your receipt the night prior to your departure – you do not need to be physically present to check out.
- Don't forget your dog's food and water bowls (or your dog)!
- Please call H3 Concierge at 843.785.7292 to let them know when you are completely checked out of your accommodations.
- A friendly reminder that the pet fee is for the purpose of cleaning services and does not cover damages incurred to the accommodations. Additional fees due to damage may be charged post departure.
- Have a safe trip home!

Initial: _____

PET REGISTRATION FORM

NAME: _____

ARRIVAL DATE: _____ DEPARTURE DATE: _____

It is hereby agreed by and between _____ (Guest) and Hilton Head Health (H3) that H3 will allow guest to have the following described dog and no others in the specified accommodations upon and subject to the terms and conditions of this addendum.

The permission granted herein shall be limited to a certain dog as described below:

DOG'S NAME: _____

AGE: _____ SEX: ☐ MALE ☐ FEMALE WEIGHT: _____

BREED/DESCRIPTION: _____

CRATED: ☐ YES ☐ NO

Is the dog a service animal required because of a disability? ☐ YES ☐ NO

If yes, what service is the dog trained to perform?

I plan to request transportation services through Hilton Head Health and will be traveling with my service dog: ☐ YES ☐ NO

I HAVE READ AND UNDERSTAND H3'S PET GUIDELINES ABOVE, AND AGREE TO THESE TERMS.

SIGNATURE: _____

PRINT NAME: _____

DATE: _____

For Guests With Service Animals Only

Service animals do not have restrictions to the public areas of our facility. It is helpful information for our staff if you can provide insight on the areas you intend to have your service animal present with you, so that we may best accommodate you.

Please check all that apply.

- ☐ I do not intend to bring my service animal to the main campus
- ☐ Lobby
- ☐ Dining area
- ☐ Educational Sessions
- ☐ Fitness Activities (when possible and for safety purposes, we request the dog remain by the entrance of the room)
- ☐ Spa
- ☐ Restroom (for your comfort, there is a private handicap bathroom located in the main building when convenient)
- ☐ Group Outings

Initial: _____